

**Whistle-blower Policy and Vigil Mechanism**

<b>POLICY</b>	Whistleblower Policy and Vigil Mechanism
<b>OBJECTIVE</b>	To provide directors, employees, customers and vendors an avenue to raise concerns, in line with Shriram EPC Limited's commitment to the highest possible standards of ethical, moral and legal business conduct and its commitment to open communication.
<b>SCOPE</b>	All directors, permanent employees, customers and vendors of Shriram EPC Limited
<b>COVERAGE</b>	All directors, permanent employees, customers and vendors of Shriram EPC Limited [including subsidiaries, associate companies and joint ventures in case such entities do not have a Whistleblower Policy of their own]
<b>MAIN FEATURES</b>	
<b>Improper Practice</b>	The Whistleblowing policy is intended to cover genuine and serious concerns that could have a large impact on Shriram EPC Limited, such as actions (actual or suspected) that: <ul style="list-style-type: none"> <li>➤ May lead to incorrect financial reporting;</li> <li>➤ Are not in line with applicable company policy;</li> <li>➤ Are unethical behaviour;</li> <li>➤ Are actual or suspected fraud;</li> <li>➤ Are unlawful or;</li> <li>➤ Otherwise amount to serious improper conduct.</li> </ul>
<b>Complainant (Whistleblower)</b>	A director/employee/customer/vendor making a disclosure under this policy is commonly referred to as a complainant (whistleblower). The complainant's role is as a reporting party, he/she is not an investigator. Although the complainant is not expected to prove the truth of an allegation, the complainant needs to demonstrate to the Ombudsperson, that there are sufficient grounds for concern.

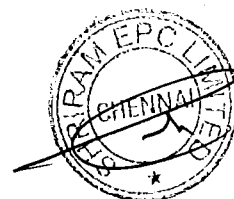


**Shriram EPC Limited**

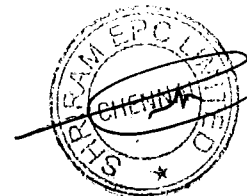
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Egmore, Chennai - 600 008. India. Ph : +91 44 4900 5555, Fax : +91 44 4900 5599 / 4269 2155  
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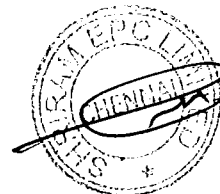
<p><b>Safeguards</b></p>	<p><b>Harassment or Victimization:</b> Harassment or victimisation of the complainant will not be tolerated and could constitute sufficient grounds for dismissal of the concerned employee.</p> <p>➤ <b>Confidentiality:</b> Every effort will be made to protect the complainant's identity, subject to legal constraints.</p> <p><input type="checkbox"/> <b>Anonymous Allegations:</b> Complainants must put their names to allegations as follow-up questions and investigation may not be possible unless the source of the information is identified. Concerns expressed anonymously WILL NOT BE usually investigated BUT subject to the seriousness of the issue raised, the Ombudsperson can initiate an investigation independently.</p> <p><input type="checkbox"/> <b>Malicious Allegations:</b> Malicious allegations by employees will result in disciplinary action.</p>
<p><b>Ombudsperson</b></p>	<p>In case of complaints by employees, customers and vendors, the Ombudsperson will be a person, including a full-time senior employee, well respected for his/her integrity, independence and fairness. S/he would be authorised by the Statutory Board of the company for the purpose of receiving all complaints under this policy and ensuring appropriate action.</p> <p>In case of complaints by directors, the Ombudsperson will be the Chairperson of the Audit Committee of the Board.</p>
<p><b>Reporting</b></p>	<p>The whistleblowing procedure is intended to be used for genuine, serious and sensitive issues. Only genuine and serious concerns relating to financial reporting, unethical or illegal conduct should be reported to the Ombudsperson concerned. Annexure I provides the necessary contact details of the Ombudsperson.</p>



<b>Investigation</b>	<p>All complaints received will be recorded and looked into. If initial enquiries by the Ombudsperson indicate that the concern has no basis, or it is not a matter to be pursued under this policy, it may be dismissed at this stage by the Ombudsperson and the decision documented by him/her.</p> <p>Where initial enquiries indicate that further investigation is necessary, this will be carried through either by the Ombudsperson alone, or by a Committee nominated for this purpose. The investigation would be conducted in a fair manner, as a neutral fact-finding process and without presumption of guilt. A written report of the findings would be made.</p>
<b>Investigation Result</b>	<p>Based on a thorough examination of the findings, the committee (or Ombudsperson) would recommend an appropriate course of action to the MD&amp; CEO of Shriram EPC Limited [in case of complaints by employees, customers and vendors] or to Audit Committee of the Board [in case of complaints by directors]. Where an improper practice is proved, this would cover suggested disciplinary action, including dismissal, if applicable, as well as preventive measures for the future. All discussions would be minuted and the final report prepared.</p>
<b>Investigation Subject</b>	<p>The investigation subject is the person / group of persons who are the focus of the enquiry / investigation. Their identity would be kept confidential to the extent possible</p>
<b>Reporting by Ombudsperson</b>	<p>The Ombudsperson will provide quarterly reports to the Chairman of the Statutory Board.</p>
<b>Communications with Complainant</b>	<p>The complainant will receive acknowledgement on receipt of the concern.</p> <p>The amount of contact between the complainant and the body investigating the concern will depend on the nature of the issue and the clarity of information provided. Further information may be sought from him/her.</p> <p>Subject to legal constraints, she/he will receive information about the outcome of any investigations.</p>

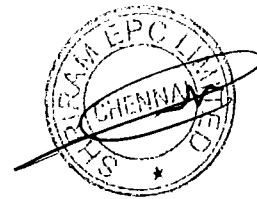


<b>Changes to Policy</b>	This policy can be changed, modified, rescinded or abrogated at any time by the Shriram EPC Limited
<b>ACCOUNTABILITIES</b> <b>Directors/Employees/Cu stomers/Vendors</b>	<ol style="list-style-type: none"> <li>1. Bring to early attention of the Company any improper practice they become aware of. Although they are not required to provide proof, they must have sufficient cause for concern.</li> <li>2. Avoid anonymity when raising a concern.</li> <li>3. Co-operate with investigating authorities, maintaining full confidentiality.</li> <li>4. The intent of the policy is to bring genuine and serious issues to the fore and it is not intended for petty complaints. Malicious allegations by employees may attract disciplinary action.</li> <li>5. A complainant has the right to protection from retaliation. But this does not extend to immunity for complicity in the matters that are subject of the allegations and investigation.</li> </ol> <p>In exceptional cases, where the complainant (being an employee/customer/vendor) is not satisfied with the outcome of the investigation carried out by the Ombudsperson, s/he can make a direct appeal to the Chairman of the Audit Committee of Shriram EPC Limited</p>
<b>Ombudsperson</b>	<ol style="list-style-type: none"> <li>1. Ensure that the policy is being implemented.</li> <li>2. Ascertain prima facie the credibility of the charge. If initial enquiry indicates further investigation is not required, close the issue.</li> <li>3. Document the initial enquiry.</li> <li>4. Where further investigation is indicated carry this through, appointing a Committee if necessary.</li> <li>5. Provide quarterly reports to MD &amp; CEO of Shriram EPC Limited. In case of a complaint by a director, the quarterly report should be submitted to the Audit Committee.</li> <li>6. Acknowledge receipt of concern to the complainant, thanking him/her for initiative taken in upholding the company's business conduct standards.</li> <li>7. Ensure that necessary safeguards are provided to the complainant.</li> </ol>



<b>Ombudsperson/Committee</b>	<ol style="list-style-type: none"> <li>1. Conduct the enquiry in a fair, unbiased manner.</li> <li>2. Ensure complete fact-finding.</li> <li>3. Maintain strict confidentiality.</li> <li>4. Decide on the outcome of the investigation, whether an improper practice has been committed and if so by whom.</li> <li>5. Recommend an appropriate course of action-suggested disciplinary action, including dismissal, preventive measures and other appropriate measures.</li> <li>6. Minute Committee deliberations and document the final report</li> </ol>
<b>CEO</b>	<ol style="list-style-type: none"> <li>1. Table the quarterly reports from the Ombudsperson with the Statutory Board.</li> <li>2. Ensure necessary auctioning of recommendations of the Ombudsperson/Committee.</li> </ol>
<b>Investigation Subject</b>	<ol style="list-style-type: none"> <li>1. Provide full co-operation to the Investigation team.</li> <li>2. Be informed of the outcome of the investigation.</li> <li>3. Accept the decision of the Ombudsperson.</li> <li>4. Maintain strict confidentiality.</li> </ol>

<b>List of Annexures</b>	
Annexure I	<b>Ombudsperson Contact Details</b>
Annexure II	<b>Process Flow</b>



**ANNEXURE I: OMBUDSPERSON CONTACT DETAILS**

**For Directors**

**OMBUDSPERSON:** Mr. P D Karandikar, Chairman of Audit Committee

**CONTACT DETAILS:**

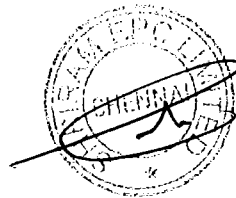
Mr.P D Karandikar  
Address:  
Shriram EPC Limited  
4TH FLOOR, SIGAPPI ACHI BUILDING,  
DOOR NO.18/3, RUKMINI LAKSHMIPATHI SALAI  
(MARSHALLS ROAD), EGMORE,  
CHENNAI - 600 008

**For employees, customers and vendors**

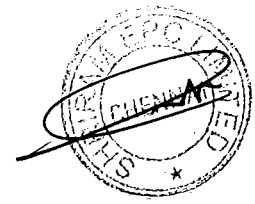
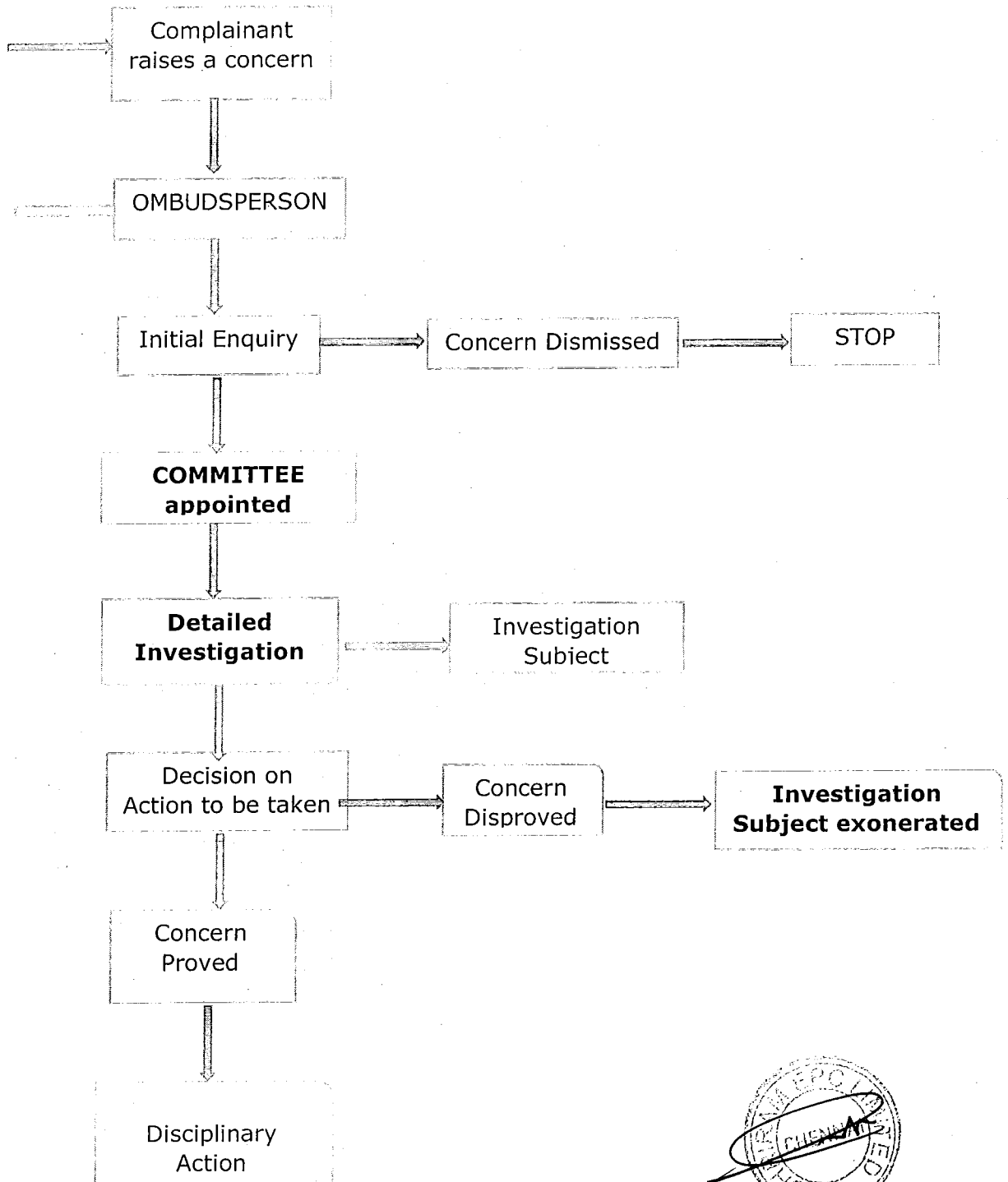
**OMBUDSPERSON:** Mr. G Ramesh (Senior Vice President – HR & Admin)

**CONTACT DETAILS:**

Address:  
1<sup>st</sup> Floor, Rajah Annamalai Building,  
No 18/3, Rukmani Lakshmi pathi Road,  
Egmore, Chennai – 600 008  
Phone:  
Board line: 044 4900 5555  
Extn.: 213  
E-mail: [gramesh@shriramepc.com](mailto:gramesh@shriramepc.com)



**ANNEXURE II: PROCESS FLOW (WHISTLEBLOWER POLICY / VIGIL MECHANISM)**



## Whistle-blower Policy and Vigil Mechanism

### IMPROPER PRACTICES

Serious concerns that would have an impact on \_\_\_\_\_ (entity),

such as actions (suspected or actual) that:

- May lead to incorrect financial reporting;
- Are not in line with applicable company policy;
  - Are unethical behaviour;
  - Are actual or suspected fraud;
  - Are unlawful or,
- Otherwise amount to serious improper conduct.

### SAFEGUARDS

- Harassment or Victimisation: Harassment or victimisation of the complainant will not be tolerated and could constitute sufficient grounds for dismissal of the concerned employee.
- Confidentiality: Every effort will be made to protect the complainant's identity, subject to legal constraints.
- Anonymous Allegations: Complainants must put their names to allegations as follow-up questions and investigation may not be possible unless the source of the information is identified. Concerns expressed anonymously WILL NOT BE usually investigated BUT subject to the seriousness of the issue raised the Ombudsperson can initiate an investigation.
- Malicious Allegations: Malicious allegations would result in disciplinary action.

OMBUDSPERSON – for Directors

- Chairperson of the Audit Sub-Committee of the Board of Directors.

OMBUDSPERSON – for employees & others

- An individual, may be a full-time senior employee, respected for his/her integrity, independence and fairness.
- Nominated by the Statutory Board.

